

# Elegant Keypad



Models: RPKELW, RPKELWP, RPKELB, RPKELBP

EN

## User Guide



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## Introduction

RISCO Group's Elegant Keypad is a slim, sensitive and reliable contemporary designed keypad that is responsive to touch.

The Elegant Keypad enables to control your RISCO Group security systems as well as program its features.

- Available both with and without proximity reader
- Simple to install with incorporated back plate
- Compatible with RISCO Group's wired and hybrid intrusion systems.

## Installation and Programming

For the Elegant Keypad Installation Guide, refer to our website at:

<http://www.riscogroup.com/support/downloads>

For information about programming the system refer to the relevant RISCO security systems installer and user manuals.

## LCD Indicators

Icon	Indication	Description
 <b>Power</b>	On	System is operating properly from AC power and backup battery is in good condition
	Off	No power
	Slow Flash	System is programming
	Rapid Flash	System trouble (fault)
 <b>Arm (Set)</b>	On	System is armed (set) in Full Arm or Stay Arm mode
	Off	System is disarmed (unset)
	Slow Flash	System is in Exit Delay
	Rapid Flash	Alarm condition
 <b>Stay/Bypass (Part Set/ Omit)</b>	On	System is in Stay Arm (Part Set) or Zone Bypass (omit) mode
	Off	No bypassed zones in system

Icon	Indication	Description
 <b>Ready</b>	On	System is ready to be armed (set)
	Off	System is not ready to be armed (set)*
	Slow Flash	System is ready to be armed (set) while exit/entry zone remains
 <b>Fire</b>	On	Fire alarm in progress
	Off	Normal operation
	Flashing	Fire circuit problem
 <b>Tamper</b>	On	Zone/keypad/external module has been tampered
	Off	All zones are operating normally

## Keypad Keys

The keys on the keypad can be used for a variety of functions as explained below.

## Control Keys

Key	Description
	In Normal Operation mode: Used for Away (Full set) arming (setting)
	In Normal Operation mode: Used for Stay arming (Partial setting) In User Functions menu: Used to select "No" or change data
	Used to disarm (unset) the system after a user code is entered
	Used to scroll up a list
	Used to scroll down a list
	Used to move the cursor to the left

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\* An NR (Not Ready) indication will be displayed on the LCD screen that indicates a fault or an open zone. To see why the Not Ready indication is displayed, press the down arrow button.

Key	Description
	Used to move the cursor to the right
i	Provides the system status (press for 2 seconds)
	In Normal Operation mode: Used to enter the User Functions menu
	In User Functions menu: Used to move back one step in the menu
	Used to terminate commands and confirm data to be stored
X	In User Functions menu: Used to select “No” or change data. Active in selected system versions

## Emergency Keys

Key	Description
	Pressing both keys simultaneously for at least two seconds activates a Fire alarm
	Pressing both keys simultaneously for at least two seconds activates an Emergency alarm
	Pressing both keys simultaneously for at least two seconds activates a Police (Panic) alarm

## Function Keys

Key	Description
A B C D	Used to arm (set) groups of zones (by default) or to activate a prerecorded series of commands (macros)

## Numerical Keys

Key	Description
1 2 3 4 5 6 7 8 9 0	Used to input numeric numbers when required

## Keypad Settings

To define keypad settings follow this procedure:

1. Press for two seconds until the Keypad Settings menu appears
2. Select the relevant icon using the keys:

Brightness

Contrast

Volume

Language

RP432 Model

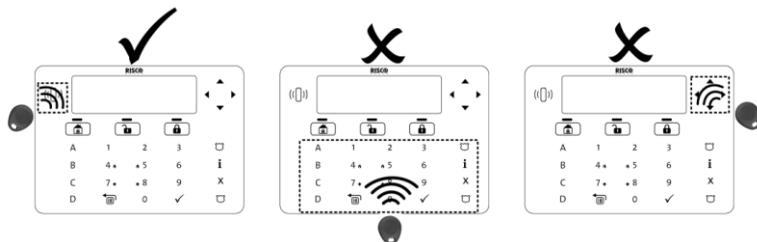
**NOTE:** Set the keypad language according to the language in the control panel.

3. Press ✓
4. Press the ◀▶ keys to adjust the level settings.
5. Press ✓ to save the adjustment.
6. Press ↶ to exit the Keypad settings menu.

**NOTE:** Each keypad's settings are defined separately.

## Proximity Tag

Present the Proximity Tag as shown in the following illustrations:



## Cleaning the Keypad

### To lock the keypad:

Press 1 and 3 simultaneously for 2 seconds.

The keypad will beep to notify that the keypad is locked. The keypad will automatically unlock itself after 45 seconds. To release the keypad lock manually, press 1 and 3 simultaneously for 2 seconds.

### To clean the keypad

Use a non-abrasive damp cloth. Do not expose the screen directly to liquid.

## Changing the User Codes

Change the user codes regularly.

For information about programming the system refer to the relevant RISCO security system installer and user manuals.



## RISCO Group Limited Warranty

RISCO Ltd. (“RISCO”) guarantee RISCO’s hardware products (“**Products**”) to be free from defects in materials and workmanship when used and stored under normal conditions and in accordance with the instructions for use supplied by RISCO, for a period of (i) 24 months from the date of delivery of the Product (the “**Warranty Period**”). This Limited Warranty covers the Product only within the country where the Product was originally purchased and only covers Products purchased as new.

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**Remedies.** In the event that a material defect in a Product is discovered and reported to RISCO during the Warranty Period, RISCO shall accept return of the defective Product in accordance with the below RMA procedure and, at its option, either (i) repair or have repaired the defective Product, or (ii) provide a replacement product to the customer.

**Return Material Authorization.** In the event that you need to return your Product for repair or replacement, RISCO will provide you with a Return Merchandise Authorization Number (RMA#) as well as return instructions. Do not return your Product without prior approval from RISCO. Any Product returned without a valid, unique RMA# will be refused and returned to the sender at the sender’s expense. The returned Product must be accompanied with a detailed description of the defect discovered (“**Defect Description**”) and must otherwise follow RISCO’s then-current RMA procedure published in RISCO’s website at [www.riscogroup.com](http://www.riscogroup.com) in connection with any such return. If RISCO determines in its reasonable discretion that any Product returned by customer conforms to the applicable warranty (“**Non-Defective Product**”), RISCO will notify the customer of such determination and will return the applicable Product to customer at customer’s expense. In addition, RISCO may propose and assess customer a charge for testing and examination of Non-Defective Product.

**Entire Liability.** The repair or replacement of Products in accordance with this Limited Warranty shall be RISCO’s entire liability and customer’s sole and exclusive remedy in case a material defect in a Product is discovered and reported as required herein. RISCO’s obligation and this Limited Warranty are contingent upon the full payment by customer for such Product and upon a proven weekly testing and examination of the Product functionality.



**Limitations.** This Limited Warranty is the only warranty made by RISCO with respect to the Products. The warranty is not transferable to any third party. To the maximum extent permitted by applicable law, this Limited Warranty shall not apply and will be void if: (i) the conditions set forth above are not met (including, but not limited to, full payment by customer for the Product and a proven weekly testing and examination of the Product functionality); (ii) if the Products or any part or component thereof: (a) have been subjected to improper operation or installation; (b) have been subject to neglect, abuse, willful damage, abnormal working conditions, failure to follow RISCO's instructions (whether oral or in writing); (c) have been misused, altered, modified or repaired without RISCO's written approval or combined with, or installed on products, or equipment of the customer or of any third party; (d) have been damaged by any factor beyond RISCO's reasonable control such as, but not limited to, power failure, electric power surges, or unsuitable third party components and the interaction of software therewith or (e) any failure or delay in the performance of the Product attributable to any means of communication provided by any third party service provider, including, but not limited to, GSM interruptions, lack of or internet outage and/or telephony failure. BATTERIES ARE EXPLICITLY EXCLUDED FROM THE WARRANTY AND RISCO SHALL NOT BE HELD RESPONSIBLE OR LIABLE IN RELATION THERETO, AND THE ONLY WARRANTY APPLICABLE THERETO, IF ANY, IS THE BATTERY MANUFACTURER'S WARRANTY. RISCO does not install or integrate the Product in the end user's security system and is therefore not responsible for and cannot guarantee the performance of the end user's security system which uses the Product or which the Product is a component of.

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## **UKCA and CE RED Compliance Statement**

Hereby, RISCO Group declares that this equipment is in compliance with the essential requirements of the UKCA Radio Equipment Regulations 2017 and CE Directive 2014/53/EU.

For the UKCA and CE Declaration of Conformity please refer to our website: [www.riscogroup.com](http://www.riscogroup.com)



## Contacting your Installer / Supplier-Agent

When calling for service, ordering components, or for questions related to your camera, please contact us for assistance:

**Company/agent address,  
phone, e-mail address:** \_\_\_\_\_

**Contact / department:** \_\_\_\_\_

**Hours of business:** \_\_\_\_\_

**Website URL:** \_\_\_\_\_

**Company logo:** \_\_\_\_\_

**Other supplier-specific  
information:** \_\_\_\_\_

## Contacting RISCO Group

RISCO Group is committed to customer service and product support. You can contact us through our website ([www.riscogroup.com](http://www.riscogroup.com)) or at the following telephone and fax numbers:

### United Kingdom

Tel: +44-(0)-161-655-5500  
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